

Riverside Gardens Cottages Service Description

Number of funded Beds	40	
Dementia Specific beds	0	
Respite Provided	Yes upon availability	
<u>Specialised Staff Employed by NVC</u>	<u>Status</u>	<u>Details</u>
Registered Nurses	Yes	Riverside Gardens has access to a Registered Nurse on site 24 hours a day.
Enrolled Nurses	Yes	Enrolled nurses are in addition to a Registered Nurse on some shifts through the day
Care Staff	Yes	NVC has experienced care staff 24 hours a day. NVC has it's own Registered Training Organisation and we train our own specialised care staff
Physiotherapist	Yes	NVC employees our own Physiotherapists to ensure residents' treatment needs are assessed and treatment plans for pain management are integrated into care.
Occupational Therapist (OT)	Yes	NVC employees our own OT and residents are seen on an assessed needs basis.
Speech Therapist	Yes	NVC employees our own Speech Therapist and residents are seen on an assessed needs basis.
Dietitian	Yes	All menus freshly cooked on site and Dietitian approved. The Dietitian is available to consult on specialised dietary requirements.
Podiatrist	Yes	A Podiatrist visits on a regular basis and provides treatment on a needs basis.
Recreational Activity Staff	Yes	NVC employees Recreational Activity staff who provide a range of activities seven days a week to meet the needs of residents.

Volunteers	Yes	NVC is lucky enough to have a supportive community with active members of the community volunteering on a regular basis to assist with activities and other aspects to improve quality of life for residents.
Other Personnel	Yes	We have a wide variety of entertainers, contracts and other activity contacts.
Hairdresser	Yes	Our hair dresser comes once a week and provides a great service to our residents.
<u>Specialties and Areas of Expertise</u>	<u>Status</u>	<u>Details</u>
End of Life/Pallative Care	Yes	Several of our RNs have had additional training in providing Pallative care. It is our privilege to provide holistic care for our residents in the final stages of life. We also have links to Pallative care specialists and community clinicians and Nurse Practitioners.
Oxygen Management	Yes	A Registered Nurse is available and on staff 24 hours a day to ensure assessment and interventions occur in a timely manner.
Pain Management	Yes	A Registered Nurse is available and on staff 24 hours a day to ensure assessment and interventions occur in a timely manner.
Diabetic Management	Yes	GPs and diabetic specialists are used in conjunction with our Registered Nurse to ensure assessment and interventions occur in a timely manner.
Wound Care	Yes	Several of our Registered Nurses have additional training in wound management as well external links to Wound Specialists and Nurse Practitioners.
Infection Control	Yes	NVC has a dedicated Infection Control Specialist Nurse on staff.
Continance Nurse	Yes	NVC has a dedicated Continance Nurse on staff to assess and advise residents.
Dementia Specialists	Yes	NVC has a range of Dementia specialists on staff and links with external specialists if required.

Clinical Leaders	Yes	The Executive and Facility Managers in all Facilities are Registered Nurses whom provide an overview and monitor clinical governance of the Organisation.	